

2018 Internal Affairs Bureau Total Complaints Received

These numbers include the total complaints received in the Internal Affairs Bureau from January 1, 2018 through December 31, 2018. They include all incident types received: Citizen Contact, Citizen Review Board Request, Citizen Review Board Investigation and Statement of Complaint.

Total cases (complaints) received for 2018: 2,421

Total cases (complaints) received broken down by type:

1327 Citizen Contacts
 740 Statements of Complaint
 331 Citizen Review Board Requests
 23 Citizen Review Board Investigations

When comparing these complaints from 2017; total complaints received has increased 19%, Citizen Contacts have increased 24% while Statements of Complaint have decreased 9% and Citizen Review Board Requests have increased 26%. Sustained and Supervisor Intervention findings have increased 42% since 2017.

2,027 of these complaints were from an external source (made by a citizen) and the remaining 394 cases were complaints that originated internally.

Out of the 2,421 total cases, 282 complaints were sent to their respective bureau for bureau level investigation. The remaining 2,139 cases were handled by the Internal Affairs Bureau.

1,894 total allegations for SOC and CRB cases. (CCs don't contain allegations, while SOC's and CRB's can have multiple allegations per case)

Top Five Allegations	# of Allegations
<i>Conformity to Rules & Regulations</i>	332
<i>Interaction with the Public</i>	259
<i>Use of Force</i>	213
<i>Standards of Conduct</i>	136
<i>Arrests Without Warrants</i>	117

Allegation Dispositions	# of Allegations
No Policy Violation	532
CRB Case Dismissed	414
Open ¹	282
Supervisor Intervention	262
Sustained	228
Unfounded	76
Not Sustained	59
Exonerated	26
Resigned	8
Policy Failure	2
Retired	2
Unable to Complete Investigation	2
Modified by Settlement	1

¹ Allegations included in cases that were still open at the time of this report